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The logo for 'FOCUS For Our Customers' features the word 'FOCUS' in a large, orange, cursive-style font. Below it, the phrase 'For Our Customers' is written in a smaller, blue, sans-serif font. A yellow line graphic resembling a pulse or signal wave is positioned above the text.

Two Million in Upgrades Coming to the State Data Center

A \$2 million loan from Arkansas Building Authority's Sustainable Revolving Loan Program will enable DIS to conduct long needed upgrades to the cooling system for the state data center. The chilled water system remediation and upgrade project encompasses three sub-projects which include:



1. Remediation of the existing chilled water system serving DIS
2. Replacement of existing computer room air conditioning (CRAC) units serving the data center and other auxiliary areas
3. Replacement of the data center floor (if funds allow)

When completed, the upgraded cooling system will result in a twofold benefit for the state of Arkansas; energy savings and ensuring critical state services are available.



Cloud Computing will Headline the Next Quarterly IT Leader Meeting

Representatives from Microsoft and Google will be on hand at the Quarterly IT Leader Meeting to present their latest cloud-based solutions.

The meeting has been scheduled for Wednesday, April 24, 2013, from 1 p.m. - 4:30 p.m., at the University of Arkansas Cooperative Extension Office Auditorium, 2301 South University Avenue, Little Rock. A formal agenda will be posted when finalized. Information for confirming your attendance will be coming soon.

New Voice and Web Conferencing Solution Available

DIS recently migrated to a new audio/web conferencing solution called AT&T Connect. This conferencing solution can improve your productivity by providing you with more effective meeting tools, reducing costs, and improving team collaboration.

Connect integrates communication and collaboration with several features including:

Audio Features

- Toll Free Access
- Integration with Outlook Calendar
- Easy to use

Web Features

- Real time collaboration of documents and other software applications on your computer
- Multi-point webcam streaming
- Mobile integration including BlackBerry, iPhone and iPad
- Active speaker identification including use of emoticons and instant messaging

To learn more about this new service, please visit the product information link at <http://www.dis.arkansas.gov/productsServices/voice/Pages/AudioConferencing.aspx>, or contact your DIS account manager at <mailto:dis.customer.service@arkansas.gov?subject=>.

Operating System		
Hardware Os	% to Total OS	Quantity
Windows XP	51.83%	21,897
Windows 7	28.15%	11,893
Windows Vista	11.29%	4,770
Windows 2000	1.85%	783
Win Server 2008	1.66%	700
Win Server 2003	1.73%	729
Other	3.50%	1,478
Sum	100.00%	42,250

Windows XP Reaching End of Support Lifecycle in April 2014

Support for Windows XP is coming to an end April 8, 2014. Computers running this version after support ends won't have access to security

or software updates from Windows Update. These include security updates that can help protect your PC from harmful viruses, spyware, and other malicious software, which can steal your personal information. Windows Update also installs the latest software updates to improve the reliability of Windows—new drivers for your hardware and more.

"Those still using XP should begin planning now for upgrading PCs or migrating to a supported operating system by April 2014," said Scott Utey chief enterprise architect for Arkansas Department of Information Systems. "Continued use of XP beyond the support date will not only expose you to security risks and support challenges, but delay utilization of new capabilities and reduced operational costs. IT budgets are better spent modernizing our IT investments," he added.

A recent IT inventory assessment shows that 21,897, over 51 percent, of state computers currently utilize the Windows XP operating system. Conduct the following steps to find out if your computer's operating system is Windows XP:

1. Click the **Start** button
2. Type **winver** into the search bar
3. Press **Enter**

Arkansas EA Formalizes State's Approach to Data Management

"Data is the oil of the 21st century," said Peter Sondergaard, head of Gartner Research. Data, generated within the state's computing resources and networks, is an asset of the state. Proper safeguards are necessary in order to be managed efficiently and administered and shared consistently.

The Arkansas approach to data management, undertaken by the enterprise architecture (EA) division at the Arkansas Department of Information Systems (DIS), was to adopt the Data Management Association's Management Body of Knowledge (DAMA DMBOK) framework which established a common language for data management and encompassed 10 major component areas.

Data Governance

Data Architecture Management

Data Development

Database Operations Management

Data Security Management

Reference & Master Data Management

Data Warehousing & Business Intelligence Management

Document & Content Management

Meta Data Management

Data Quality Management

DIS has leveraged the DMBOK and published a document authored by DIS Enterprise Architecture Analyst Tonmoy Dasgupta that identifies Arkansas strategies for each data category. The document was recently published to the STC.Arkansas.Gov website. This document was compiled to provide a greater understanding of the importance of data and why some call data the lifeblood of the 21st century economy.

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