

Item #	Item	Billable Unit	Rate	Description of Product/Service
<b>Data Center &amp; Hosting Services</b>				
<b>Exchange E-Mail</b>				
681	Exchange Email-Governmental Entities	Per Month, Per User	\$4.75	
680	Exchange Email-Education	Per Month, Per User	\$3.75	
685	Large File Attachment Capabilities	Per Month, Per User	\$5.00	For any mailbox that has more than the default 5MB attachment limit set.
682	Exchange Email Additional Storage	Per 5 MB	\$0.02	Useful for saving more of your emails over longer time
689	Blackberry Service/Gateway	Per Month, Per User	\$10.00	License for access to the Enterprise server for Exchange email services. Wireless devices sold separately.
<b>Microsoft Domain &amp; Active Directory</b>				
683	MS Domain & Active Directory Services	Per Month, Per User	\$4.00	This service is appropriate when customers don't maintain their active directory domain server.
<b>Sharepoint Hosting</b>				
SHAREPT AE	Sharepoint Hosting - Agency External	Per Month	\$220.00	Contact your Account Representative for more details
SHAREPT AI	Sharepoint Hosting - Agency Internal	Per Month	\$160.00	Contact your Account Representative for more details
SHAREPT IA	Sharepoint Hosting - Interagency	Per Month	\$220.00	Contact your Account Representative for more details
SHAREPT SA	Sharepoint Hosting - State Applications	Per Year (Plus subscription to a State SharePoint Hosting Plan	\$2,100.00	Contact your Account Representative for more details
<b>Dedicated Server Hosting</b>				
208	SQL Dedicated Cluster	Per Month	\$2,600.00	Dedicated Cluster is for customers who want or need exclusive access to all resources in a cluster, including the passive node.
209	SQL Dedicated Node	Per Month	\$2,100.00	Dedicated Node - Shared Cluster is for customers who need a dedicated server running SQL, but can share the passive node.
210	SQL Shared Node	Per Month	\$700.00	Shared Node is for customers who need SQL services but do not require dedicated servers, and can share server resources with other customers.
756	Dedicated Server Hosting - Band 1	Per Device	\$750.00	Initial setup fee

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755	Dedicated Server Hosting - Band 1	Per Month	\$275.00	Dedicated Server Hosting (Dual Processor Edition) offering is for customers who want a comprehensive hosting solution. Services include one dedicated dual processor server (dual 3.2 GHz minimum), with dual hard drives (dual 73 GB minimum) configured in a hardware based RAID-1 array, with minimum 2 GB of RAM. For more information please contact your account representative.
761	Dedicated Server Hosting - Band 2	Per Device	\$750.00	Initial setup fee
758	Dedicated Server Hosting - Band 2	Per Month	\$450.00	Dedicated Server Hosting (Dual Processor Edition) offering is for customers who want a comprehensive hosting solution. Services include one dedicated server with quad core processing, with dual hard drives (Dual 73 GB minimum) configured in a hardware based RAID-1 array, with minimum 8 GB of RAM. For more information please contact your account representative.
762	Dedicated Server Hosting - Band 3	Per Device	\$800.00	Initial setup fee
759	Dedicated Server Hosting - Band 3	Per Month	\$575.00	Dedicated Server Hosting Band 3 offering is for customers who want a comprehensive hosting solution. Services include one dedicated server with quad core processing, dual hard drives (Dual 73 GB minimum) configured in a hardware based RAID-1 array, with minimum 16 GB of RAM. For more information please contact your account representative.
763	Dedicated Server Hosting - Band 4	Per Device	\$1,000.00	Initial setup fee
760	Dedicated Server Hosting - Band 4	Per Month	\$950.00	Dedicated Server Hosting Band 4 offering is for customers who want a comprehensive hosting solution. Services include one dedicated "four socket" server, with dual hard drives (Dual 73 GB minimum) configured in a hardware based RAID-1 array, with minimum 16 GB of RAM. For more information please contact your account representative.
180	Unix Processing Systems	Per Processor	\$1,200.00	Service includes: Environmental(s) including heating/air, space, and power with 24X7 coverage; Connection to DIS data center infrastructure; Hardware maintenance, Software Licensing and maintenance (includes OS software, database software, and some application and/or presentation software); Software support line; connectivity to enterprise storage (usage is charged separately); firewall protection with customer input; regular security vulnerability scanning.
184	Linux Processing	Per Processor	\$450.00	Service includes: Environmental(s) including heating/air, space, and power with 24X7 coverage; Connection to DIS data center infrastructure; Hardware maintenance, Software Licensing and maintenance (includes OS software, database software, and some application and/or presentation software); Software support line; connectivity to enterprise storage (usage is charged separately); firewall protection with customer input; regular security vulnerability scanning.

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182	Wintel Processing Systems	Per Processor	\$450.00	Service includes: Environmental(s) including heating/air, space, and power with 24X7 coverage; Connection to DIS data center infrastructure; Hardware maintenance, Software Licensing and maintenance (includes OS software, database software, and some application and/or presentation software); Software support line; connectivity to enterprise storage (usage is charged separately); firewall protection with customer input; regular security vulnerability scanning.
815	Verisign SSL Certificate	Per Server/Per Year	\$900.00	Verisign SSL Certificate (Secure Website Communication - Per Server For 1 YR)

### Customer Equipment Hosting

764	Shared Rack Service - 1U	Per Month	\$50.00	The shared rack rate offering is for customers who want to house servers and/or peripherals they already own in the DIS data center, but do not need a full rack worth of space. For more information please contact your account representative
765	Shared Rack Srv - 1U (1-Time)	Per Device	\$500.00	Initial setup fee
766	Shared Rack Srv - 2U (1-Time)	Per Device	\$600.00	Initial setup fee
767	Shared Rack Srv - 4U (1-Time)	Per Device	\$750.00	Initial setup fee
768	Dedicated Rack Service	Per Month	\$1,150.00	The dedicated rack rate offering is for customers who want to house racks of computer equipment they already own in the DIS data center. For more information please contact your account representative
769	Dedicated Rack Service	Per Rack	\$1,350.00	Initial setup fee

### Virtualized Hosting

1VMLINMEM	Intel Virtual Machine - Linux OS 512 MB RAM	Per Month	\$15.00	Contact your Account Representative for more information.
1VMLINCPU	Intel Virtual Machine - Linux OS Virtual CUP	Per Month	\$25.00	Contact your Account Representative for more information.
1VMRHMEM	Intel Virtual Machine - Linux RH 512 MB RAM	Per Month	\$15.00	Contact your Account Representative for more information.
1VMRHCPU	Intel Virtual Machine - Linux RH Virtual CPU	Per Month	\$40.00	Contact your Account Representative for more information.

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1VMWINMEM	Intel Virtual Machine - Windows 512 MB RAM	Per Month	\$ 15.00	Contact your Account Representative for more details
1VMWINCPU	Intel Virtual Machine - Windows Virtual CPU	Per Month	\$ 65.00	Contact your Account Representative for more details
IVRBASIC	Interactive Voice Response (IVR) - Basic Service	Per Month	\$ 10.00	Contact you Account Representative for more details
REMOTE1USER	Remote Assistance Tool (per concurrent user)	Per Month	\$ 190.00	Contact you Account Representative for more details

### Mainframe Services

201	Transaction Processing - Day time	CPU Second	\$0.83	Cost for day time on-line transaction processing. Day time processing hours are normal business days from 8:00 a.m. to 4:30 p.m.
204	Transaction Processing - Night time	CPU Second	\$0.52	Cost for night time on-line transaction processing. Night time processing hours are holidays, weekends and from 4:30 p.m. to 8:00 a.m. nightly.
338	Focus Processor Time	CPU Second	\$0.64	Cost for Mainframe System Processing per second
001	CPU Usage - Day time	CPU hour	\$1,000.00	Cost for day time batch job processing. Day time processing hours are normal business days from 8:00 a.m. to 4:30 p.m.
008	CPU Usage - Night time	CPU hour	\$615.00	Cost for night time batch job processing. Night time processing hours are holidays, weekends and from 4:30 p.m. to 8:00 a.m. nightly.
031	Minimum Job Charge	Per Job	\$1.00	

### Electronic Surveys

EST	Electronic Survey Tool	Per Survey	\$100.00	Electronic Survey Capabilities. Please contact your Account Representative for more details.
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### Network Services

#### Dial-In and VPN Remote Access

686	Remote Access - VPN	Per Month, Per User	\$5.00	Includes our VPN connection types.
N/A	Remote Access - Dial Up	Per Month, Per User	\$47.00	Includes our Dial-In types.

#### DSL

DSL	AT&T - Basic DSL	Per Month	\$98.00	Contact your Account Representative for qualification. 128K upstream and 384K - 1536K downstream. Router & internet priced separately.
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DSL P1	AT&T - Premium DSL	Per Month	\$22500	Contact your Account Representative for qualification. 384K upstream and 1536K - 6000K downstream. Router & internet priced separately.
DSLHG	Windstream - Incumbent Territories DSL	Per Month	\$125.00	Contact your Account Representative for qualification. 0 - 512K upstream and 0 - 512K downstream. Router & internet priced separately.
DSL LR	Windstream - Competitive Territories DSL	Per Month	\$115.00	Contact your Account Representative for qualification. 256K upstream and 0 - 3000K downstream. Router & internet priced separately.
DSLCT	CenturyLink - Primary	Per Month	\$ 128.00	Contact your Account Representative for qualification. 256K upstream and 0 - 384K downstream. Router & internet priced separately.
DSLALLC1/10	DSL - Allcom 1/10Mb	Per Month	\$122.00	
DSLALLC1/20	DSL - Allcom 1/20Mb	Per Month	\$189.00	
DSLALLC2/40	DSL - Allcom 2/40Mb	Per Month	\$389.00	
DSLALLC5/50	DSL - Allcom 5/50Mb	Per Month	\$533.00	
DSLATT1/10	DSL - AT&T 1/10Mb	Per Month	\$87.00	
DSLATT1/18	DSL - AT&T 1/18Mb	Per Month	\$105.00	
DSLATT1/24	DSL - AT&T 1/24Mb	Per Month	\$118.00	
DSLATT768K- D	DSL - AT&T 768K/6Mb (ADSL Dry Loop)	Per Month	\$87.00	
DSLATT768K- L	DSL - AT&T 768K/6Mb (ADSL Line Share)	Per Month	\$74.00	
DSL-CENT1.5/15	DSL - CenturyLink 1.5/15Mb	Per Month	\$123.00	
DSL CENT1/10	DSL - CenturyLink 1/10Mb	Per Month	\$123.00	
DSL COX1/5	DSL - Cox 1/5Mb	Per Month	\$79.00	

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DSLCOX2/10	DSL - Cox 2/10Mb	Per Month	\$124.00	
DSLCOX3/15	DSL - Cox 3/15Mb	Per Month	\$235.00	
DSLMD1/10	DSL - Madison Co 1/10Mb	Per Month	\$216.00	
DSLMD1/10	DSL - Magtel 1/10Mb	Per Month	\$309.00	
DSLMD1/10	DSL - McClint 1/10Mb	Per Month	\$321.00	
DSLMTV 1/10	DSL - Mtn View 1/10Mb	Per Month	\$136.00	
DSLNT1/10	DSL - NATCO 1/10Mb	Per Month	\$62.00	
DSLNT2/20	DSL - NATCO 2/20Mb	Per Month	\$124.00	
DSLRT1/10	DSL - Ritter 1/10Mb	Per Month	\$87.00	
DSLRT2/15	DSL - Ritter 2/15Mb	Per Month	\$99.00	
DSLSD2/10	DSL - SuddenLink 2/10Mb	Per Month	\$247.00	
DSLSD1/10	DSL - SWAR Telco 1/10Mb	Per Month	\$247.00	
DSLTR1/10	DSL - TriCounty 1/10Mb	Per Month	\$155.00	
DSLWD1/10	DSL - Windstream 1/10Mb	Per Month	\$62.00	
DSLWD1/6M	DSL - Windstream 1/6Mb	Per Month	\$56.00	
DSLWD384	DSL - Windstream 384K/1.5Mb	Per Month	\$44.00	

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DSLWIND768	DSL - Windstream 786K/3Mb	Per Month	\$50.00	
DSLVELC1/10	DSL - Yelcot Telephone 1/10Mb	Per Month	\$111.00	
<b>Interactive Video Conferencing</b>				
1ZZA0	Interactive Video Bridging & Scheduling (H.320)	By Port, Per Month	\$594.50	Dedicated leased line video network, with unlimited conferencing, supporting Higher Education, K thru 12, rural hospitals, and administrative interactive video conferencing. Does not include transport or circuit cost.
VIDBS	Interactive Video Bridging & Scheduling (H.323)	By System, Per Month	\$450.00	IP protocol video network, with unlimited conferencing, supporting Higher Education, K thru 12, rural hospitals, and administrative interactive video conferencing. Does not include transport or circuit cost.
VIDMT	End-Point Management	By System, Per Month	\$30.00	Diagnostics and support for CODEC's on the video network.
LT348	CSU	Per Month	\$30.00	Video
<b>Internet Connectivity</b>				
FR561	56/64K Band 1	Per Month	\$210.00	Contact your Account Representative to find out your city's band
FR562	56/64K Band 2	Per Month	\$390.00	Contact your Account Representative to find out your city's band
FR563	56/64K Band 3	Per Month	\$540.00	Contact your Account Representative to find out your city's band
FR564	56/64K Band 4	Per Month	\$800.00	Contact your Account Representative to find out your city's band
FR381	384K Band 1	Per Month	\$265.00	Contact your Account Representative to find out your city's band
FR382	384K Band 2	Per Month	\$495.00	Contact your Account Representative to find out your city's band
FR383	384K Band 3	Per Month	\$685.00	Contact your Account Representative to find out your city's band
FR384	384K Band 4	Per Month	\$1,010.00	Contact your Account Representative to find out your city's band
FRT11	T1 Band 1	Per Month	\$643.00	Contact your Account Representative to find out your city's band
FRT12	T1 Band 2	Per Month	\$890.00	Contact your Account Representative to find out your city's band
FRT13	T1 Band 3	Per Month	\$1,095.00	Contact your Account Representative to find out your city's band
FRT14	T1 Band 4	Per Month	\$1,465.00	Contact your Account Representative to find out your city's band
ATMT1	ATM Band 1	Per Month	\$700.00	Contact your Account Representative to find out your city's band

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ATMT2	ATM Band 2	Per Month	\$1,010.00	Contact your Account Representative to find out your city's band
ATMT3	ATM Band 3	Per Month	\$1,100.00	Contact your Account Representative to find out your city's band
ATMT4	ATM Band 4	Per Month	\$1,465.00	Contact you Account Representative to find out your city's band
IN10	Internet 10M	Per Month	\$1,020.00	
IN11	Internet 11M	Per Month	\$825.00	
IN12S	Internet 12Mb Split	Per Month	\$525.00	
IN15	Internet 15M	Per Month	\$1,150.00	
IN20	Internet 20Mbps	Per Month	\$1,500.00	
IN30	Internet 30Mbps	Per Month	\$2,100.00	
IN33	Internet Access Capitol Campus	Per Month	\$45.00	
IN45	Internet 45M	Per Month	\$3,100.00	
IN50	Internet 50M	Per Month	\$3,250.00	
IN60	Internet 60M	Per Month	\$3,500.00	
IN70	Internet 70M	Per Month	\$4,100.00	
IN100	Internet 100M	Per Month	\$4,800.00	
IN135	Internet 135M	Per Month	\$6,400.00	
IN150	Internet 150M	Per Month	\$6,100.00	
IN56K	Internet 56K	Per Month	\$5.50	
IN38K	Internet 384K	Per Month	\$ 37.50	
IN512	Internet 512K	Per Month	\$ 50.00	
IN768	Internet 768K	Per Month	\$ 75.00	
IN76K	Internet 768Kbps	Per Month	\$75.00	
INT1	Internet T1	Per Month	\$ 124.00	
CFT1	Internet Filtering - T-1	Per Month	\$ 21.50	
CF384	Internet Filtering - 384K	Per Month	\$ 6.00	
CFDSL	Internet Filtering - RLAN DSL	Per Month	\$ 7.00	
CF56K	Internet Filtering - 56K	Per Month	\$ 2.00	
CF3M	Internet Filtering - 3Mbps	Per Month	\$39.00	
CF4M	Internet Filtering - 4Mbps	Per Month	\$54.00	
CF5M	Internet Filtering - 5Mbps	Per Month	\$68.00	

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CF6M	Internet Filtering - 6Mbps	Per Month	\$82.00	
CF10M	Internet Filtering - 10Mbps	Per Month	\$ 135.00	
CF15M	Internet Filtering - 15Mbps	Per Month	\$ 205.00	
CF20M	Internet Filtering - 20Mbps	Per Month	\$ 275.00	
CF30M	Internet Filtering - 30Mbps	Per Month	\$ 410.00	
CF50M	Internet Filtering - 50Mbps	Per Month	\$ 605.00	
CF100	Internet Filtering - 100Mbps	Per Month	\$ 875.00	
CC1M	Capitol Campus, 1Mbps	Per Month	\$ 122.50	
CC10	Capitol Campus, 10MBPS	Per Month	\$1,000.00	
CC33	Capitol Campus, 33Mbps	Per Month	\$700.00	
CC100	Capitol Campus, 100MBPS	Per Month	\$2,000.00	
CC1GB	Capitol Campus, Gigabit Ethernet	Per Month	\$4,000.00	
SA50	Single Agency, 50MBPS	Per Month	\$5,100.00	
SA150	Single Agency, 150MBPS	Per Month	\$5,850.00	
MA10	Multi-Agency Facility, 10MBPS	Per Month	\$ 1,200.00	
MA100	Multi-Agency Facility 100MBPS	Per Month	\$ 2,500.00	
ETHRPP100M	Ethernet point to point 10Mbps	Per Month	\$3,000.00	Contact your Account Representative for more details
ETHRPP10M	Ethernet point to point 10Mbps	Per Month	\$2,250.00	Contact your Account Representative for more details
ETHRSA100M	ETHERNET SINGLE AGENCY FACILITY 100Mbps	Per Month	\$3,000.00	Contact your Account Representative for more details
ETHRSA50M	ETHERNET SINGLE AGENCY FACILITY 50Mbps	Per Month	\$2,100.00	Contact your Account Representative for more details
ETHRSA20M	ETHERNET SINGLE AGENCY FACILITY 20Mbps	Per Month	\$ 1,600.00	Contact your Account Representative for more details

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ETHRSA10M	ETHERNET SINGLE AGENCY FACILITY 10Mbps	Per Month	\$ 1,250.00	Contact your Account Representative for more details
ETHRSA8M	ETHERNET SINGLE AGENCY FACILITY 8Mbps	Per Month	\$1,195.00	Contact your Account Representative for more details
ETHRSA4MC	ETHERNET SINGLE AGENCY FACILITY 4Mbps	Per Month	\$ 915.00	Contact your Account Representative for more details
ETHRSA2MC	ETHERNET SINGLE AGENCY FACILITY 2Mbps	Per Month	\$ 760.00	Contact your Account Representative for more details
ETHRMA100M	ETHERNET MULTI AGENCY FACILITY 100Mbps	Per Month	\$ 2,250.00	Contact your Account Representative for more details
ETHRMA50M	ETHERNET MULTI AGENCY FACILITY 50Mbps	Per Month	\$ 1,575.00	Contact your Account Representative for more details
ETHRMA20M	ETHERNET MULTI AGENCY FACILITY 20Mbps	Per Month	\$ 1,200.00	Contact your Account Representative for more details
ETHRMA10M	ETHERNET MULTI AGENCY FACILITY 10Mbps	Per Month	\$1,000.00	Contact your Account Representative for more details
ETHRMA8M	ETHERNET MULTI AGENCY FACILITY 8Mbps	Per Month	\$800.00	Contact your Account Representative for more details
ETHRMA6M	ETHERNET MULTI AGENCY FACILITY 6Mbps	Per Month	\$750.00	Contact your Account Representative for more details
ETHRMA4M	ETHERNET MULTI AGENCY FACILITY 4Mbps	Per Month	\$500.00	Contact your Account Representative for more details
ETHRMA2M	ETHERNET MULTI AGENCY FACILITY 2Mbps	Per Month	\$300.00	Contact your Account Representative for more details
ETHRMA1M	ETHERNET MULTI AGENCY FACILITY 1Mbps	Per Month	\$175.00	Contact your Account Representative for more details
WANOPT1	WAN Optimization Appliance T1	Per Month	\$395.00	Contact your Account Representative for more details
WANOP3M	WAN Optimization Appliance 3Mbps IMA	Per Month	\$445.00	Contact your Account Representative for more details
WANOP45M	WAN Optimization Appliance 4.5Mbps IMA	Per Month	\$525.00	Contact your Account Representative for more details

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WANOP6M	WAN Optimization Appliance 6Mbps IMA	Per Month	\$605.00	Contact your Account Representative for more details
VSATSTNET	Remote VSAT w/ installation	Per Month	\$367.00	Contact your Account Representative for more details
VSATP256K	Primary Service D-200 (256k Up/ 8M Down)	Per Month	\$95.00	Contact your Account Representative for more details
VSATP512K	Primary Service D-300 (512k Up/ 8M Down)	Per Month	\$204.00	Contact your Account Representative for more details
VSATP1M	Primary Service D-400 (1024k Up/ 8M Down)	Per Month	\$271.00	Contact your Account Representative for more details
VSATBU256K	Back-up Service D-200 (256k Up/ 8M Down)	Per Month	\$82.00	Contact your Account Representative for more details
VSATBU512K	Back-up Service D-300 (512k Up/ 8M Down)	Per Month	\$122.00	Contact your Account Representative for more details
VSATPBU1M	Back-up Service D-400 (1024k Up/ 8M Down)	Per Month	\$177.00	Contact your Account Representative for more details
ENG1T1	Engage IP-Tube DLT1,Dual 10/100 BaseT, Single T1 Port, and Data Compression	Per Month	\$87.00	one time installation is \$345.00. Contact your Account Representative for more details
ENG2T1OP	Engage IP-Tube DL Link Protector Option - T1 Circuit Back-up with T1-Over-IP - Enables 2nd T1 Interface	Per Month	\$23.00	Contact your Account Representative for more details
ENGPWROP	Engage IP Tube DL Pass-Thru Relay Option - Power Down Pass-Thru for IP-Tube	Per Month	\$65.00	Contact your Account Representative for more details
VSATINET	Dedicated Internet VSAT w/installation	Per Month	\$65.00	Contact your Account Representative for more details
VSATIN256K	Internet BI-200 (256K up/8M down)	Per Month	\$96.00	Contact your Account Representative for more details
VSATIN512K	Internet BI-300 (512K up/8M down)	Per Month	\$110.00	Contact your Account Representative for more details

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VSATIN1M	Internet BI-400 (1024K up/ 8M down)	Per Month	\$164.00	Contact your Account Representative for more details
3GBUUSEATT	3G ATT back-up usage per Kb above 250Mb	Per Month	\$ 0.004	Contact your Account Representative for more details
3GCOAXEXT	3G Cellular 75ft coax extension	One Time	\$ 75.00	Contact your Account Representative for more details
3GABUATT	3G Cellular data back-up ATT (w/ existing router)	Per Month	\$ 100.00	Contact your Account Representative for more details
3GABUVER	3G Cellular data back-up Verizon (w/existing router)	Per Month	\$ 100.00	Contact your Account Representative for more details
3GPRVER	3G Cellular data primary Verizon (plus/router)	Per Month	\$ 90.00	Contact your Account Representative for more details
3GPRATT	3G Cellular data primary ATT (plus/ router)	Per Month	\$ 90.00	Contact your Account Representative for more details
3GOSANT	3G Cellular outside antenna (w/75 ft coax)	One Time	\$ 325.00	Contact your Account Representative for more details
ECESSA-CH-BND	Bandwidth Aggregation Channel Bonding Upgrade	Per Month	\$13.00	Contact your Account Representative for more details
ECESSA-SL100	Shieldlink 100 Bandwidth Aggregation Appliance	Per Month	\$71.00	Contact your Account Representative for more details
ECESSA-SL250	Shieldlink 250 Bandwidth Aggregation Appliance	Per Month	\$111.00	Contact your Account Representative for more details
IPIVRAGENT	Cisco Call Center (Dtmf) Per Agent Rate	Per Month	\$56.00	Contact your Account Representative for more details
IPIVRPORT	Cisco Ivr (Dtmf) Port Rate	Per Month	\$40.00	Contact your Account Representative for more details
IPALLC1	Static Ip Address - Allcom (Qty 1)	Per Month	\$13.00	Contact your Account Representative for more details
IPATT13	Static Ip Address -AT&T (Qty 13)	Per Month	\$124.00	Contact your Account Representative for more details

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IPATT29	Static Ip Address -AT&T (Qty 29)	Per Month	\$247.00	Contact your Account Representative for more details
IPATT61	Static Ip Address -AT&T (Qty 61)	Per Month	\$370.00	Contact your Account Representative for more details
IPCENT14	Static Ip Address - Centurylink (Qty 14)	Per Month	\$62.00	Contact your Account Representative for more details
IPCENT6	Static Ip Address - Centurylink (Qty 6)	Per Month	\$25.00	Contact your Account Representative for more details
IPCOX3	Static Ip Address - Cox (Qty 1)	Per Month	\$7.00	Contact your Account Representative for more details
IPMAD1	Static Ip Address - Madison Co (Qty 1)	Per Month	\$25.00	Contact your Account Representative for more details
IPMAG1	Static Ip Address - Magtel (Qty 1)	Per Month	\$25.00	Contact your Account Representative for more details
IPMCC1	Static Ip Address - Mcclint (Qty 1)	Per Month	\$13.00	Contact your Account Representative for more details
IPMTV1	Static Ip Address - Mtn View (Qty 1)	Per Month	\$25.00	Contact your Account Representative for more details
IPNAT1	Static Ip Address - NATCO (Qty 1)	Per Month	\$13.00	Contact your Account Representative for more details
IPSWAR1	Static Ip Address - SWAR Telco (Qty 1)	Per Month	\$25.00	Contact your Account Representative for more details
IPTRI1	Static Ip Address - Tricounty(Qty 1)	Per Month	\$19.00	Contact your Account Representative for more details
IPWIND16	Static Ip Address - Windstream (Qty 16)	Per Month	\$39.00	Contact your Account Representative for more details
IPWIND32	Static Ip Address - Windstream (Qty 32)	Per Month	\$58.00	Contact your Account Representative for more details
IPWIND4	Static Ip Address - Windstream (Qty 4)	Per Month	\$19.00	Contact your Account Representative for more details
IPWIND8	Static Ip Address - Windstream (Qty 8)	Per Month	\$29.00	Contact your Account Representative for more details
IPYELC1	Static Ip Address - Yelcot Telco (Qty 1)	Per Month	\$13.00	Contact your Account Representative for more details

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M86-SR500	Security Reporter Appliance	Per Month	\$87.00	Contact your Account Representative for more details
M86-SR700	Security Reporter Appliance	Per Month	\$129.00	Contact your Account Representative for more details
M86-WF500	Web Filtering Appliance	Per Month	\$76.00	Contact your Account Representative for more details
M86-WF700	Web Filtering Appliance	Per Month	\$129.00	Contact your Account Representative for more details
M86-WFR350	Web Filter And Reporting Appliance	Per Month	\$76.00	Contact your Account Representative for more details
M86-WFR550	Web Filter And Reporting Appliance	Per Month	\$87.00	Contact your Account Representative for more details
WLANAPCL	Wireless Access Point	Per Month	\$28.50	Contact your Account Representative for more details
WLANCNTRL	Wireless Access Point Controller	Per Month	\$21.00	Contact your Account Representative for more details
POEINJ	Wireless Access Point POE Injector	Per Month	\$2.57	Contact your Account Representative for more details
WLANRDET	Wireless Rogue Detection	Per Month	\$10.50	Contact your Account Representative for more details
ROG100MADE	100M Ethernet Connection For Rogers SD - ADE Portion.	Per Month	\$1,200.00	Contact your Account Representative for more details
ROG100MRSD	100M Ethernet Connection For Rogers SD - RSD Portion.	Per Month	\$1,800.00	Contact your Account Representative for more details
ATT-ESM	AT&T Telephone Station Line Tarriffed Service - Call Forwarding Variable	Per Month	\$12.00	Contact your Account Representative for more details
ATT-FPQ	AT&T Telephone Station Line Tarriffed Service - Simultaneous Call Forwarding	Per Month	\$5.00	Contact your Account Representative for more details
ETHR4PORTC	4-Port Ethernet Module (Cisco HWIC-4ESW)	Per Month	\$7.30	Contact your Account Representative for more details

Item #	Item	Billable Unit	Rate	Description of Product/Service
4548SW	Cisco 4548 Switch Module For Cisco 4506 Chassis	Per Month	\$92.00	Contact your Account Representative for more details
PRIMV100N	PRI Mountain View Telco W/23 B Channels & 100 Numbers	Per Month	\$781.00	Contact your Account Representative for more details
<b>Networking Equipment</b>				
1760L	1760 CISCO Router	Per Month	\$ 33.00	New equipment with security features, monitoring and administration included
1841O	1841 CISCO Router	Per Month	\$ 33.00	New equipment with security features, monitoring and administration included
2811R	2811CISCO Router	Per Month	\$ 64.00	New equipment with security features, monitoring and administration included
36XXR	36XX CISCO ROUTER	Per Month	\$ 200.00	Contact your Account Representative for more details
3524S	CISCO 3524-XL-EN SWITCH	Per Month	\$ 55.50	Contact your Account Representative for more details
3548S	CISCO 3548-XL-EN SWITCH	Per Month	\$75.00	Contact your Account Representative for more details
3560/48	CISCO 3560, 48 PORT, SX	Per Month	\$75.00	Contact your Account Representative for more details
35X24	CISCO 3560, 24 PORTS	Per Month	\$55.00	Contact your Account Representative for more details
35X48	CISCO 3560, 48 PORTS	Per Month	\$75.00	Contact your Account Representative for more details
35X48D	Cisco 3560, 48 Port, Data Only	Per Month	\$75.00	Contact your Account Representative for more details
LS015	Router Configuration and Installation	One Time	\$300.00	For all new router configurations and installation

## Operational Services

### Mailing List Services

656	Mailing List Services	Per Month, Per List	\$25.00	Automated email distribution group. Subscribe to a distribution list environment.
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### Professional Services

161	Labor - Software Development	Per Hour	\$85.00	Programming Services per customer specifications/ integration services.
162	Labor - Project Management	Per Hour	\$80.00	Certified Project Managers to schedule, manage, and facilitate the direction, budget, and cost of your project.

Item #	Item	Billable Unit	Rate	Description of Product/Service
164	Labor - Network Management	Per Hour	\$54.00	Network Administration, Monitor and Support, Connectivity Management.
165	Labor - Host/ Server Management & Support	Per Hour	\$80.00	System Administrator & Database Administration Support for hosting installation and maintenance.
166	Labor - End User/ Desktop Support	Per Hour	\$45.00	Technicians to perform desktop support across the state.
167	Labor - Data Warehouse	Per Hour	\$85.00	Customized data warehousing and document imaging development.
169	Labor - Security Services	Per Hour	\$69.00	Comprehensive security consulting
WEBDEV	Website Development	Per Website	-----	Contact your Account Representative for more details.

## Storage & Backup Services

### Data Warehouse & Reporting

171	Data Warehouse Data Mart	Per MB	\$0.30	Hosting and Support for data mart based on data volume
173	Data Warehouse - Web Access	Per Month, Per User	\$8.75	Enterprise Management Reporting System. License Only/ Exclusive of data storage.
170	Data Warehouse - Client Access	Per Month, Per User	\$60.00	Enterprise Management Reporting System. License Only/ Exclusive of data storage.
174	Data Warehouse - Design/Supervisor	Per Month, Per User	\$105.00	Enterprise Management Reporting System. Designer & Supervisor Client License.

### Enterprise Data Storage

311	Storage - Dedicated DASD	Per GB	\$1.80	Hard Drive Storage. Note: an alternative calculation - \$3.25/ per GB
318	Storage - Tape	Per GB	\$0.23	Storage on a Tape Device.

## Voice Services

### Centrex

CTXA	Analog Centrex Line	Per Month	\$8.90	Telephone station line in Pulaski, Saline and Faulkner counties. Installation not included.
CTXAM	Analog Centrex Line (Madn)	Per Month	\$8.90	
CTXD	Digital Centrex Line	Per Month	\$8.90	Telephone station line in Pulaski, Saline and Faulkner counties. Installation not included.
CTXDM	Digital Centrex Line (Madn)	Per Month	\$8.90	

Item #	Item	Billable Unit	Rate	Description of Product/Service
PX1A	Analog Centrex Line - Outside Tri County	Per Month	\$19.00	Telephone station line outside Pulaski, Saline and Faulkner counties. Installation not included.
PX1D	Analog Centrex Line - Outside Tri County	Per Month	\$19.00	Telephone station line outside Pulaski, Saline and Faulkner counties. Installation not included.
DC550	Telematrix Digital Set	Per Month	\$2.25	
DC640	Telematrix Digital Set W/Addon	Per Month	\$2.25	
CLSUP	Automatic Call Distribution Supervisor	Per Month	\$44.88	Programmable station with A C D features and cable of call monitoring. Installation not included.
ACDL	Automatic Call Distribution Agent	Per Month	\$50.05	Standard phone station for use within call group with ACD features Installation not included.
<b>DIS Telephone Equipment</b>				
M9316	Analog Telephone Set	Per Month	\$0.80	Single line analog phone set.
M5008	M5008 Business Set-No Disply	Per Month	\$2.25	
M5009	M5009 Meridian Business Set	Per Month	\$2.25	
M5208	M5208 Business Set-Disply	Per Month	\$2.25	
M5216	M5216 Business Set-Disply,Hdst	Per Month	\$2.25	
M5316	Digital Telephone Set	Per Month	\$ 2.25	Digital feature, 16 programmable key phone set.
M522	Digital Telephone Set Add-on	Per Month	\$0.80	Digital feature, 16 programmable keys phone set with 22 additional programmable keys.
2M522	Digital Telephone Set Add-on x2	Per Month	\$0.80	Digital feature, 16 programmable keys phone set with 22 additional programmable keys.
MTS	Telephone Set Maintenance	Per Month	\$0.50	Optional maintenance coverage.
MTWR	Telephone Station Line Maintenance	Per Month	\$1.15	Optional maintenance coverage.
1FB	BUSINESS LINE	Per Month	\$38.41	Standar business line for non-Centrex areas
M8003	M8003 Business Single Line Set	Per Month	\$2.25	Contact your Account Representative for more details
M8004	M8004 Business Single Line Set	Per Month	\$2.25	Contact your Account Representative for more details
M8009	M8009 Business Set-6 Buttons	Per Month	\$2.25	Contact your Account Representative for more details

Item #	Item	Billable Unit	Rate	Description of Product/Service
4000	Sbc 4000 Digital Set	Per Month	\$2.25	Contact your Account Representative for more details
410-4	Sbc410-4 Telephone	Per Month	\$2.25	Contact your Account Representative for more details
800SRVC	Megacom 800 Service Usage	Per Month	\$0.07	Contact your Account Representative for more details
ADNM	Main Adn Line	Per Month	\$8.90	Contact your Account Representative for more details
<b>Long Distance</b>				
LD	Outbound Long Distance	Per Minute	\$ 0.065	Long distance service minute usage rate.
LD004	Pine Bluff Circuit	Per Minute	\$525.00	Contact your Account Representative for more details
LD091	2-Wire 428 Data Circuit	Per Minute	\$330.00	Contact your Account Representative for more details
LD092	2-Wire 428 Data Circuit	Per Minute	\$400.00	Contact your Account Representative for more details
LD093	2-Wire 428 Data Circuit		\$315.00	Contact your Account Representative for more details
LD094	2-Wire 428 Data Circuit		\$650.00	Contact your Account Representative for more details
LD095	2-Wire 428 Data Circuit		\$440.00	Contact your Account Representative for more details
LD096	2-Wire 428 Data Circuit		\$48.00	Contact your Account Representative for more details
LD099	2-Wire 428 Data Circuit		\$42.00	Contact your Account Representative for more details
N/A	Calling Card	Per Minute	\$ 0.12	Phone service credit card
N/A	Toll Free Service	Per Minute	\$ 0.069	Toll-free minute usage.
LS115	Toll Free Service Line	Per Minute	\$ -	Billing for service lines.
<b>Voice Mail</b>				
VM	Voice Mail Box	Per Mailbox, Per Month	\$2.25	Voice mail offering now offers new and improved features. Please see your account representative for additional advanced Voice mail features.
<b>Automated Audio Conferencing</b>				
N/A	Automated Audio Conferencing (Domestic)	Per Minute/Per Person	\$ 0.07	Automated Audio Conferencing is available at a moment's notice 24 hours a day, 365 days a year (Meet On Demand). This service eliminates the need to make a reservation for those day-to-day conference calls

Item #	Item	Billable Unit	Rate	Description of Product/Service
N/A	Operator Assisted Audio Conferencing	Per Minute/Per Person	\$ 0.21	Participants dial in to a pre-assigned number and are assisted by an operator. This service allows participants to call in from anywhere within the US at no additional charge (international callers pay their own long distance rates) while allowing all charges to be billed to the conference chairperson. A reservation is required and should be made at least 24 hours in advance. Call 1-800-209-8297 to make a reservation.
N/A	Web Conferencing (Domestic)	Per Minute/Per Participant	\$ 0.26	Data conferencing through the internet to facilitate presentations, collaboration meetings and remote training.
N/A	Listen Only Mode		No Charge	The moderator may choose to mute all participants, or selected participants during all or part of the conference. This is recommended especially for large calls.
N/A	Music on Hold		No Charge	While the conference is being assembled participants will hear music on hold.
N/A	Roll Call		No Charge	Performed by a 3DVE Operator to verify attendance and identify participants for the benefit of the group.
N/A	Security Event Service		No Charge	It allows you to "lock" your call to ensure privacy. 3DVE's security feature locks out all additional participants, as well as 3DVE Operators.
N/A	Speaker Sub-Conference	Per Minute/Per Person	\$ 0.21	You may have your conference separated into smaller working groups before, during or after your group conference.
N/A	Question & Answer		No Charge	Process by which a large audience is managed during an interactive session. End users desiring to pose a question enter a code to place their line in queue.
N/A	Voting/Polling		No Charge	A method of obtaining electronic feedback from the audience. Results can be made public or secure.
N/A	Participant List	Per List	\$ 11.00	Reporting on those who are attending the meeting.
N/A	Recording of Audio Conference	Per minute/Per Person	\$ 0.10	Unlimited playback of recording for 30 days, must be initiated by moderator using *22 function.
N/A	CD Recording	Per Conference	\$ 11.00	Creating a CD of the meeting.

Item #	Item	Billable Unit	Rate	Description of Product/Service
N/A	CD Duplicates	Per CD	\$ 11.00 + current FedEx shipping/ handling rates	Creating duplicate CDs
N/A	Transcription	Per 60 Minute Increment	\$ 165.00	A paper or electronic based printout of what was discussed in the meeting.
N/A	Translation	Per 15 Minute Increment	\$ 50.00	Translating a foreign language in real-time or upon delay.
N/A	Operator Greeting		No Charge	Operator greets each caller and collects up to three fields of information.
N/A	Operator Dial-Out	Per Attempt	\$ 4.00	
<b>Internet Protocol (IP) Telephony</b>				
IPSCA	IP Telephony Station Line - ALLTEL Faulkner, Pulaski and Saline Counties	Per Month	\$10.00	Telephone station line includes Call Manager, powering Ethernet switch, UPS with minimum 2 hours reserve, dial tone and caller ID. Installation not included.
N/A	LAN Switch - ALLTEL Faulkner, Pulaski and Saline Counties	Per Month, Per Switch	\$100.00	Cisco or equivalent 24 port LAN switch.
IPSOS	IP Telephony Station Line - All other areas	Per Month	\$10.00	Telephone station line includes Call Manager, powering Ethernet switch, UPS with minimum 2 hours reserve, dial tone and caller ID. Installation not included.
IPUM	IP Unified Messaging	Per Month, Per User	\$3.00	Includes traditional Voice mail through the IP telephony phone set or can deliver your Voice mail as an E-mail to your state provided exchange E-mail inbox. Additional features available upon request.
IPCX	IP Contact Center Agent	Per Month, Per User	\$18.00	Provides IP Call Center capabilities.
7912	Cisco 7912 or equivalent	Per Month	\$5.50	1-line IP Telephony rental set. Installation not included.
7920	Cisco 7920 or equivalent	Per Month	\$11.50	1-line (wireless) IP Telephony rental set. Installation not included.
7940	Cisco 7940 or equivalent	Per Month	\$7.50	2-line IP Telephony rental set. Installation not included.
7960	Cisco 7960 or equivalent	Per Month	\$8.75	6-line IP Telephony rental set. Installation not included.
7914	Cisco 7914 or equivalent	Per Month	\$7.50	14 key IP Telephony rental, expansion module. Installation not included.
7945G	Cisco 2 Line Color 7945G Phone	Per Month	\$9.10	Contact your Account Representative for more details

Item #	Item	Billable Unit	Rate	Description of Product/Service
7965G	Cisco 6 Line Color 7965G Phone	Per Month	\$11.00	Contact your Account Representative for more details
7975G	Cisco 8 Line Color 7975G Phone	Per Month	\$13.20	Contact your Account Representative for more details
7921G	Cisco Wireless 7921G Phone	Per Month	\$18.65	Contact your Account Representative for more details
7825G	Cisco Ruggedized Wireless 7925G Phone	Per Month	\$19.15	Contact your Account Representative for more details
7931G	Cisco Attendant Mini-Console 7931G Phone	Per Month	\$7.15	Contact your Account Representative for more details
7937P	Cisco 7937 Conference Phone	Per Month	\$21.25	Contact your Account Representative for more details
VOIPSOFT	Soft phone (plus IP station)	Per Month	\$2.30	Contact your Account Representative for more details
VOIPATA	IP - Analog Adapter (FAX)	Per Month	\$10.00	Contact your Account Representative for more details
VOIPUPS1	UPS 1 Hour Reserve	Per Month	\$20.00	Contact your Account Representative for more details
VOIPPAGE	Paging (per station)	Per Month	\$0.45	Contact your Account Representative for more details
VOIPCUPS	Presence (plus UM)	Per Month	\$3.40	Contact your Account Representative for more details
VOIPUCCX	Call Center agent (plus IP station)	Per Month	\$35.10	Contact your Account Representative for more details
N/A	System Installation - ALLTEL Faulkner, Pulaski and Saline Counties	One Time	\$350.00	Initial installation only.
N/A	System Installation - All other areas	One Time	\$2,500.00	Initial installation only.
N/A	Telephone set Installation	Per Set	\$60.00	System Administrator and Technician support for installation of IP Telephony phone sets.
SW8P	8-Port POE Switch	Per Month, Per Switch	\$30.00	Cisco or equivalent 8 port power over ethernet LAN switch.
SW24P	24-port POE Switch	Per Month, Per Switch	\$100.00	Cisco or equivalent 24 port power over ethernet LAN switch.
SW48P	48-port POE Switch	Per Month, Per Switch	\$135.00	Cisco or equivalent 48 port power over ethernet LAN switch.
SW3550-12F	Cisco 12 Port Fiber Switch	Per Month	\$270.00	Contact your Account Representative for more details
IPE&M	E&M Analog Port	Per Month	\$10.00	Contact your Account Representative for more details
IPFXO	Office End Analog Port	Per Month	\$10.00	Contact your Account Representative for more details

Item #	Item	Billable Unit	Rate	Description of Product/Service
IPFXS	Station End Analog Port	Per Month	\$10.00	Contact your Account Representative for more details
1861VUM	Cisco 1861 router w/voice/UM	Per Month, Per Router	\$165.00	Cisco IP Telephony router with unified messaging.
2801V	Cisco 2801 router w/voice	Per Month, Per Router	\$145.00	Cisco IP Telephony router.
2821V	Cisco 2821 router w/voice	Per Month, Per Router	\$225.00	Cisco IP Telephony router.
2851V	Cisco 2851 router w/voice	Per Month, Per Router	\$325.00	Cisco IP Telephony router.
3825V	Cisco 3825 router w/voice	Per Month, Per Router	\$430.00	Cisco IP Telephony router.
PRIATTNOC	AT&T PRI w/caller ID (no comp)	Per Month	\$600.00	Contact your Account Representative for more details
PRIATTBCH	AT&T B channel	Per Month	\$20.00	Contact your Account Representative for more details
PRIATTC	AT&T PRI w/caller ID (comp)	Per Month	\$365.00	Contact your Account Representative for more details
PRIATT100NM	AT&T 100 numbers	Per Month	\$14.00	Contact your Account Representative for more details
PRICOX	Cox PRI	Per Month	\$360.00	one time installation is \$590.00. Contact your Account Representative for more details
PRICOXBCH	Cox B channel	Per Month	\$25.00	Contact your Account Representative for more details
PRICOX100NM	Cox 100 numbers	Per Month	\$29.00	Contact your Account Representative for more details
PRIWCA	Windstream PRI central AR w/23 B	Per Month	\$705.00	Contact your Account Representative for more details
PRIWCLEC	Windstream PRI CLEC territory	Per Month	\$210.00	Contact your Account Representative for more details
PRIWBCH	Windstream B channel CLEC territory	Per Month	\$15.50	Contact your Account Representative for more details
PRIW100NMC	Windstream 100 numbwes CLEC	Per Month	\$27.00	Contact your Account Representative for more details
PRIC	CenturyTel PRI w/23 B	Per Month	\$1,375.00	one time installation is \$3170.00. Contact your Account Representative for more details
PRIC100NM	CenturyTel 100 numbers	Per Month	\$31.00	Contact your Account Representative for more details
PRIWILEC	Windstream PRI ILEC territory	Per Month	\$1,450.00	Contact your Account Representative for more details
PRIW100NMI	Windstream 100 numbwes ILEC	Per Month	\$141.00	Contact your Account Representative for more details