



World Class Conferencing Attended Conferencing - Enhanced Feature List

World Class Conferencing offers a variety of free and reasonably charged Enhanced Services specifically designed to compliment your small ah-hoc meetings to your large-scale events. Simply provide our friendly conference coordinators with your requirements and we'll do the rest to ensure a pleasant and productive meeting experience.



Enhanced Service	Description
Billing Codes/References	Upon request, specific billing codes or references will be noted on the invoice.
Call Out to Late Participants	A Conference Coordinator may be signaled and asked that late participants be called and reminded of the conference. Announcing late participants or placing them into the call silently, per your instructions.
Listen Only Mode	The moderator may choose to mute all participants, or selected participants during all or part of the conference. This is recommended especially for large calls.
Music on Hold	While the conference is being assembled participants will hear music on hold.
Roll Call	Performed by a WCC Operator to verify attendance and identify participants for the benefit of the group.
Security Event service	It allows you to "lock" your call to ensure privacy. WCC's security feature locks out all additional participants, as well as WCC Operators.
Sub Conference	You may have your conference separated into smaller working groups before, during or after your group conference.
Question & Answer	Process by which a large audience is managed during an interactive session. End users desiring to pose a question enter a code to place their line in queue.
Voting/Polling	A method of obtaining electronic feedback from the audience. Results can be made public or secure.
Participant List	Reporting on those who are attending the meeting.
Coordination Line	A separate line to the operator for the purpose of coordinating various activities that occur while the meeting is in progress.
Remote Replay	A digital archive of the meeting available on a variety of real-time media.
Replay Participant Report	Reporting on those who access the digital archive
Tape Rebroadcast	Re-broadcasting an analog tape recording into a meeting.
RSVP	Obtaining confirmations from meeting participants in advance.
Taping/Duplicates	Creating or duplicating an analog tape recording of the meeting.
Transcription	A paper or electronic based printout of what was discussed in the meeting.
Translation	Translating a foreign language in real-time or upon delay.